

EXTENDED WARRANTY PROGRAM FOR PS4500 POWER QUALITY ANALYZER



The original warranty period for PowerSight analyzers is one year. It can be extended in 12 month extension increments. For example, extending to 2 years if a WAR41 (1 year warranty extension) is purchased, or to 3 years if WAR42 (2 year warranty extension) is purchased. Extended warranties are purchased at the time of sale.

Should the warranty have lapsed it also possible to reinstate the warranty in 12 month extension increments if a RWAR41 (1 year reinstated warranty extension) is purchased, or if RWAR42 (2 year reinstated warranty extension) is purchased,

BENEFITS OF THE EXTENDED WARRANTY

PowerSight offers a powerful mix of reliability, accuracy, and capability. Even though it is unlikely that your system will need a repair under warranty, an extended warranty purchase is a smart investment. Extended warranty gives you:

- Greater reliability
- Improved performance
- Limited free hardware upgrades.
- Peace of mind for repairs – cost and downtime is reduced
- Free software updates to PSM (PowerSight Manager Software)
- Free firmware updates
- Annual re-calibration

KEEP SOFTWARE AND FIRMWARE UP TO DATE

Our warranty program provides an affordable way to protect the investment in your PowerSight and benefit from the ongoing improvements in the product. PowerSight Manager (PSM) software development is an ongoing process. Our developers are engaged in continual improvement and feature enhancements as well as fixes to bugs and improvements to the ease of use. As long as you are under warranty, you are entitled to free downloads of the latest versions of PSM from our website. This will keep you compatible with the current Windows versions (XP, Vista, 7).

Free Firmware Upgrades

The internal software that runs your PowerSight (the "firmware") is continually upgraded. Minor and major feature enhancements are added, as well as fixes to bugs and improvements to the speed of operation and the ease of use. Customers with an active warranty are entitled to a free upgrade to the latest versions of firmware when released.



Free Calibration

As long as you are under warranty, you are entitled to one free calibration per year. Although PowerSight's accuracy is stable, it is good practice to obtain a regular NIST-traceable calibration.

[Please note: Obtain an RMA # before you return your unit for a calibration. Call the Service Department at: 925 944 1227)

Free Warranty Repair

Under warranty, any defect or failure of the product that is due to a defect in design or manufacture will be covered. Other failures that occur during normal use and normal wear and tear may also be covered as long as unit has not been subjected to major damage or abuse. Hardware upgrades are also covered as well as replacement of the battery if needed. Covered repairs are done at no cost to the customer, once the product is returned to us.

[Please note: Obtain an RMA # before you return your unit for a warranty repair. Call the Service Department at: 925 944 1227)

Cost of Warranty Extensions

At the time of sale, a WAR41 costs \$295 and a WAR42 costs \$495. After the original warranty has expired, it may be reinstated with the purchase of an RWAR41 for \$395 or an RWAR42 for \$595. Credit Card, Company Check or Purchase Order (with credit approval) can be used.

PowerSight® Power Quality and Energy Analyzers are designed and manufactured in the USA by:

Summit Technology, Inc.

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Prices and specifications are subject to change without notice.

