

Benefits of Extending Your Warranty

Deluxe warranty. Full Coverage

Order Number: [WAR1,2,41,42] [RWAR1,2,41,42]

Our deluxe extended warranty gives you reliability and improved performance for years to come.

PowerSight offers a powerful mix of reliability, accuracy, and capability. Even though it is unlikely that your system will need a repair under warranty, we recommend you purchase an extended warranty. Our deluxe warranty program provides an affordable way to protect the effectiveness of your investment in PowerSight and also to benefit from the ongoing improvements of our products. The benefits of an extended warranty are:

- ✓ Free software upgrades
- ✓ Free firmware upgrades
- ✓ Free calibration
- ✓ Free warranty repair
- ✓ Limited free hardware upgrades

Free Software Upgrades

PowerSight Manager (PSM) software is continually upgraded. Minor and major feature enhancements are regularly added, as well as fixes to bugs and improvements to the ease of use. As long as you are under warranty, you are entitled to free downloads of the latest versions of PSM. This will keep you compatible with Windows versions Win7 and newer (older versions have also been compatible, but are no longer guaranteed).

Free Firmware Upgrades

The software that runs PowerSight (the "firmware") is continually upgraded. Minor and major feature enhancements are added, as well as fixes to bugs and improvements to the speed of operation and the ease of use. As long as you are under warranty, you are entitled to a free upgrade to the latest version of firmware. [Please note: Owners of PS250 and PS3000 must make prior arrangement before returning their meters for a firmware upgrade. All other models of meters (e.g. PS4500) can upgrade via the internet.]

Free Calibration

As long as you are under our deluxe warranty, you are entitled to one free calibration per year. Although PowerSight's accuracy is stable, it is good practice to obtain a regular NIST-traceable calibration. [Please note: You must make prior arrangement before you return your unit for a calibration. Please obtain an RMA # and form.]

Free Warranty Repair

PowerSight is reliable, but while under warranty, any defect or failure of the product that is due to a defect in design or manufacture will be covered. Other failures that occur during normal use and normal wear and tear may also be covered. Covered repairs are done at no cost to the customer, once the product is returned to us. [Please note: You must make prior arrangement before you return your unit for a warranty repair. Please obtain an RMA # and form.]



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Limited Free Hardware Upgrades

Occasionally there are minor hardware upgrades that Summit Technology will choose to perform on returned units. These are free upgrades. Major hardware upgrades are optional and are paid for separately from the warranty. For instance an upgrade of a PS3000 from hardware version 4 to hardware version 5 costs \$1000.

Length of Warranty

The original warranty period for PowerSight is one year. It can be extended to 2 or 3 years if an extended deluxe warranty is bought at the time of purchase of the meter.

To extend the warranty of a PS3500, PS2500, PS3000, or PS250 at the time of purchase, order a WAR1 (to increase the warranty to 2 full years) or a WAR2 (to increase to 3 full years). For a PS4500 order a WAR41 (for 2 full years) or a WAR42 (for 3 full years) at time of purchase.

Once the original warranty has expired, you can reinstate your PS3500, PS2500, PS3000, or PS250 warranty if you purchase an RWAR1 (reinstated warranty for 1 year) or an RWAR2 (reinstated warranty for 2 years). You can reinstate your PS4500 warranty for 1 additional year if you purchase an RWAR41 or for two additional years if you purchase an RWAR42. Summit Technology reserves the right to not offer a reinstated warranty.

Cost of Warranty

At the time of purchase of a PS3500, PS2500, PS3000, or PS250, a WAR1 costs \$195 and a WAR2 costs \$295. After the original warranty has expired, the warranty may be reinstated with the purchase of an RWAR1 for \$295 or an RWAR2 for \$395.

At the time of purchase of a PS4500, a WAR41 costs \$295 and a WAR42 costs \$495. A RWAR41 costs \$395 and an RWAR42 costs \$595.

Visa, MasterCard, Amex, Company Check or Purchase Order (with credit approval) can be used to purchase a warranty.

We appreciate your business.

PowerSight® Energy Analyzers are designed and manufactured in the USA, by Summit Technology, Inc.

For more information on our products contact:

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