



How to Determine the correct software your PowerSight product

To Determine the correct series of PSM software to use with your PowerSight meter, the best way is to press the "ADMIN" button on the meter (for the PS250/PS2500, press the "Display" or "Next" button) until you get to the "Check Warranty" screen. On this screen you will see the warranty expiration date, and a 2-digit eligibility number. This eligibility number is the latest PSM software series your meter is able to use.

If your warranty date is current, you can use the latest PSM software series and your meter will update the eligibility automatically when connected. If you are not under warranty, your meter can only connect to the series displayed on the warranty screen.

NOTE: If your meter does not have a "Check Warranty" screen from the ADMIN menu, then your meter is only compatible with the 1.2 series software.

You can download the latest software in your series, as well as the latest released software series at http://www.powersight.com/HTML/DOWNLOADS/software.html .

Table with 3 columns: Firmware Series, PSM Software Series, Features. Rows include PS250 and PS3000 series with their respective software versions and features like Surestart, delta support, and 4Mbit memory.



PSM Software Compatibility & Firmware Level Features

Application
Note

PS4000	Software	Notes
3.0 Series, latest release: 3.0Z	SW 3.0 Series	Support for FX3000a only, AMD option support
3.1 Series, latest release: 3.1Y	SW 3.0 to 3.1 Series	added input ratios to wavesets, phase to phase transient support, HA-GFD support, FAO option support
3.2 Series, latest release: 3.2Z	SW 3.1 Series to 3.3 Series	Support for current transients, DIGI Ethernet support, auto capture waveset 1
3.3 Series, latest release: 3.3D	SW 3.2 Series to 3.4 Series	added fixes from the 3.2 series, better event capturing
PS2500/3500	Software	Notes
4.0 Series, latest release: 4.0D	SW 3.35 or above	Bluetooth communications added, new real time clock
4.1 Series, latest release: 4.15	SW 3.3G or above	SD card support, packetized Data Setup transfer to meter. 3 Phase summary displays
4.2 Series, latest release: 4.25	SW 3.3R or above	ability to recover from SD filling, being removed, and failing
4.3 Series, latest release: 4.39	SW 3.48 or above	addition of 3 new power modes: dual delta, 4 load V1n, 4 load V12
4.4 Series, latest release: 4.42	SW 3.50 or above	Support for the new eFX6000 current probe, ability to upgrade firmware through SD card
PS4500	Software	Notes
4.0 Series, latest release: 4.09	SW 3.30 or above	Bluetooth communications added
4.1 Series, latest release: 4.14	SW 3.35 or above	FAO/AMD support
5.0 Series, latest release: 5.00	SW 3.3G or above	support for SD card with LOG, WFM, MTR
5.1 Series, latest release: 5.17	SW 3.3R or above	data setup received as packet for reliability and speed
5.2 Series, latest release: 5.26	SW 3.3R or above	ability to enable/disable Bluetooth
5.3 Series, latest release: 5.3F	SW 3.48 or above	ability to read setup files (STP) from SD, upgrade firmware from SD, support for eFX6000, view all Vs, Is, Ws, VAs, TPF's at same time
5.4 Series, latest release: N/A	SW 3.50 or above	TBD
<p>Note1: The latest software series (currently 3.4) is compatible with all meters as long as they either have a software eligibility of 3.4 or are under warranty (which automatically updates meter eligibility when connected).</p> <p>Note2: Some PS3000 meters cannot display the warranty date so they are not compatible with the newer software and can only be used with the 1.2 series software.</p>		

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